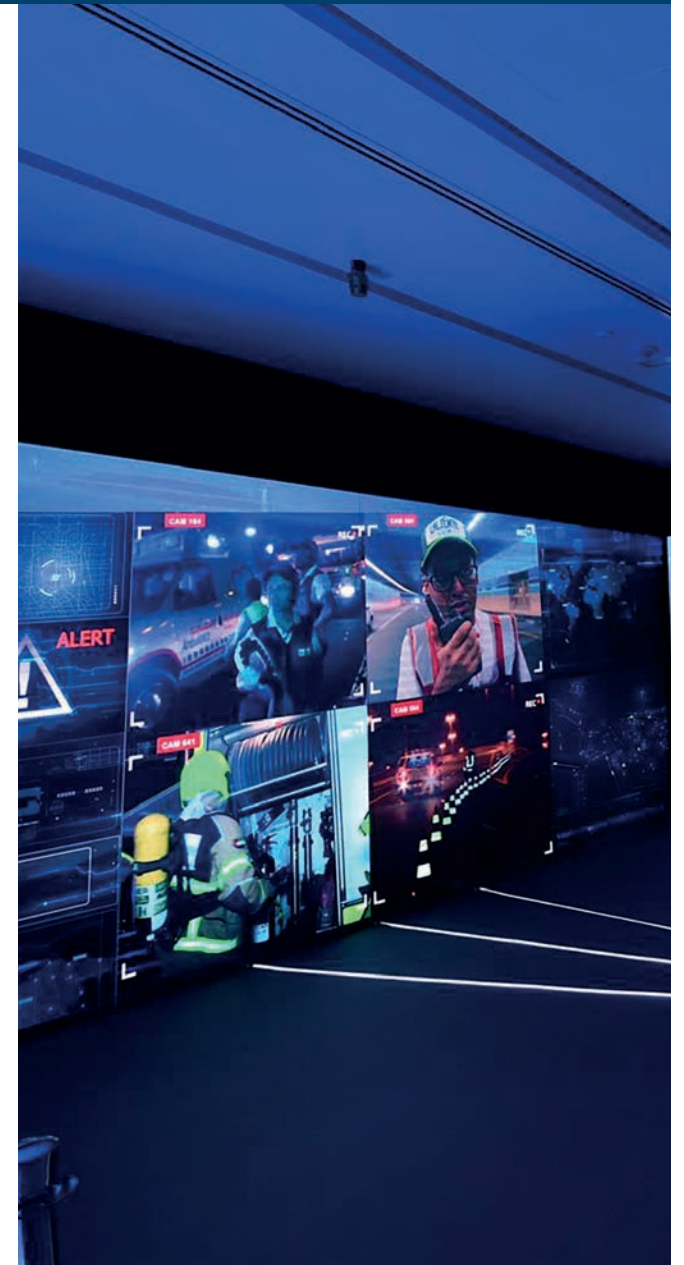


Operation of the Enterprise Command and Control Centre (EC3)



Client:

RTA, Dubai

Key services provided:

- Specialist Consultation Services
- Mobility Operations Support

Surface Mobility provides consultation services and daily operational support through Operational Specialists, Supervisors and Operators that manage the Centre and assist the RTA in navigating the path towards Expo 2020 and beyond.

Surface Mobility was awarded the Operation Contract for the Road and Transport Authority's (RTA) Enterprise Command and Control Centre (EC3), and provides both consultation services and daily operational support through Operational Specialists, Supervisors and Operators that manage the centre and assist the RTA in navigating the path towards Expo 2020 and beyond.

The EC3 is a newly-built, state of the art facility that connects and integrates the data from the RTA Operational Control Centres (OCCs). The EC3 displays a holistic view of all modes of Transport in Dubai from a centralized location that is capable of making decisions in real time to benefit the users of the multimodal network in real time. EC3 was envisioned, designed and constructed with eight primary functions in mind:

1. Enterprise Transportation management
2. Event Planning and Management
3. Crisis Management Centre
4. Public Information Management
5. Data Acquisition and Strategic Reporting
6. Security Operations Centre
7. OCC Support and Monitoring
8. Centre of Excellence